

CASE STUDY FORMAT

Title: (Short and precise description of the case study).	
Author / Organization name (Designation and contact details- phone and email).	
Introduction of Case study (In not more than 2 paragraphs, introduce the case study briefly—why is it important to highlight and share with other members)	
Description of the Case Study or Best Practice (This includes how the approach was undertaken, the donors, what it was intended to achieve, the target audience and how it was undertaken. You may also include reference to appropriate literature or relevant experiences for other countries)	
Describe how the approach, technology or best practice relates or contributes to better WASH service delivery	
Results (What have you been able to achieve because of the innovation / best practice?)	
Lessons learnt (What are the lessons you have learnt as a result of the best practice or how has it improved your work performance)	
Challenges (List some of the challenges you face as an organization	
Any other conclusions& recommendations (How would you like other organizations to help?)	

NOTE: Attach an activity related picture